

The Regional Scrum Gathering Belgrade 2024 will occur on October 28 and 29, 2024.

Agile Serbia, based in Belgrade, Serbia, is the organizer, and the Scrum Alliance is the title event sponsor.

The event ticket is issued subject to the terms and conditions set out below ('The Terms and Conditions'). The purchase of a ticket constitutes acceptance of the Terms and Conditions.

Registration

Registration for the event can be done in 2 ways: via the website or directly (via email). You determine the number of tickets and the method of payment yourself during registration. Each ticket allows admittance of one person only.

All payments must be made before the start of the event. All reservations made more than 14 days before the event have a payment term of 14 days. If reservation is made within 7 days of the event start date, full payment is required and due at time of reservation.

Payment methods

Possible payments options: Bank wire transfer or credit card.

By choosing to pay by payment card when registering for the event on the website and completing the payment process, the registration is final. Within 2 days, you will be contacted by the organizer's finances, who will send you an advance invoice.

If you choose bank transfer when registering on the website, the organizer's finances will send you an invoice within 2 days. Be sure that you have filled out the registration form correctly (the most important thing is to indicate whether you are paying as an individual or as a legal entity).

You can email finance@puzzlesoftware.rs to request an invoice directly.

No admittance will be granted where payment has not been received in full unless a prior arrangement has been made in writing with Agile Serbia.

Discounts

** Discount options can not be combined.*

Scrum Alliance member discount

You can get a 10% ticket discount as a Scrum Alliance member. You can access a discount code from your Scrum Alliance member profile (log into your Scrum Alliance member dashboard and go to the [overview](#) of Regional Gatherings to retrieve your discount code).

Group discount

We also have group discounts (members and non-members) available for companies registering their employees for Regional Scrum Gathering Belgrade 2024. Please reach out to scrum@puzzlesoftware.rs if interested.

Note: all members of the group must come from the same organization (or be included on the one invoice), be registered at the same time and registration must be finalized in a single payment.

Student/Unemployed discount

If you are a student or unemployed, or your employer does not want to buy you a ticket, please reach out to scrum@puzzlesoftware.rs separately at any time for a reduced ticket price.

Refund and Cancellation Policy

RSG Belgrade organizing team (Agile Serbia by Puzzle Software) understands that we're living in a time of uncertainty, and making plans can be challenging.

Substitution

If you cannot attend the Regional Scrum Gathering Belgrade 2024 for any reason, you are welcome to substitute the name on your ticket with another attendee for no additional fee, as long as the substitute qualifies for the same type of registration (member vs. non-member).

If the substitute attendee does not qualify for your ticket type, an additional fee or refund may be required. Notification must be made in writing and received to scrum@puzzlesoftware.rs prior to the event commencing.

Cancellations and refunds

Where the registrant is unable to attend, and is not in position to transfer his/her place to another person, then the following cancellation fees apply:

- No fee is charged for cancellations up to 30 days prior to the event.
- If a cancellation arrives up to 15 days prior to the event a payment of 50 % of the conference fee becomes due.
- A payment of 100 % of the conference fee becomes due for registrations cancelled less than 15 days before the event.

Any cancellation must be made in writing and sent by email to scrum@puzzlesoftware.rs.

The registrant is advised to book travel cancellation insurance as potentially incurring costs are not covered by the organizer.

Refunds for medical cases, visa challenges, and bereavement will be considered on a case-by-case basis, provided that we may require documentation to validate the reasons for cancellation. Requests for refunds must be made latest twenty-four (24) hours prior to the event start time.

RSG Belgrade organizing team (Agile Serbia by Puzzle Software) reserves the right to substitute speakers if the original speakers are unable to attend, or to change the Content, Format and/or Event Timing, if necessary. So no refund (full or partial) can be claimed in such a situation.

Although we hope it never happens, there may be certain reasons beyond our control, for which, we may need to cancel or postpone the Regional Scrum Gathering Belgrade 2024. In such situations, we will notify you as far ahead of time as possible, so you can plan accordingly:

- In case of cancellation, we will refund the full event fees. Refunds will be issued within 21 business days after the scheduled conclusion of the event.
- In case the event is postponed, we won't be able to offer a refund. If you are not able to attend the event on the new dates, you can either nominate another person or use the funds towards any future events.

We apologize that Agile Serbia cannot, and does not, make any exceptions to this policy. Kindly note that we will not be liable for any losses or damages arising as a consequence of such cancellation(s).

General code of conduct

Regional Scrum Gathering Belgrade 2024 is a harassment-free conference experience for everyone, regardless of gender, age, sexual orientation, disability, physical appearance, body size, race, or religion (or lack thereof). All participants are expected to adhere to the [Code of Conduct](#).

Change of Program Content, Format and/or Event Timing

Agile Serbia will endeavor to ensure that conference programs are correct at the time of the event. Unfortunately, we may need to alter the program prior to or during the event and reserve the right to do so without notice. We also reserve the right to change the format of the event or postpone the event (where no refund will be issued) or cancel the event (when full refunds will be issued). Agile Serbia will stream the conference for any delegate who is unable to attend and who has paid in full. Unfortunately, not all speakers choose to provide their content or presentations. Agile Serbia is not responsible for any loss or damage as a result of a substitution, alteration, format change, postponement or cancellation of an event.

Film and Photo Release Policy

By registering to Regional Scrum Gathering Belgrade 2024, you understand that you will participate in an environment, where photography, audio, and video recording may occur. By attending the event, and by agreeing to these terms, you consent to photography, audio recording, and/or video recording at such event or program and the release, publication, exhibition, or reproduction of such photographs or recordings, or any derivative works created therefrom, to be used for news, webcasts, promotional purposes, advertising, inclusion on websites, social media, or any other purpose by Agile Serbia and its affiliates and representatives. Images, photos, and/or videos may be used to promote similar events in the future. You hereby release Agile Serbia, its officers, agents and each and all persons involved from any liability connected with the taking, recording, digitizing, or publication and use of interviews, photographs, computer images, video, and/or sound recordings at the event you attend.

By attending the event or program, you waive all rights you may have to any claims for payment, or royalties, in connection with any use, display, performance, exhibition, streaming, webcasting, or other publication of these materials, regardless of the purpose or sponsoring of such use, exhibiting, broadcasting, webcasting, or other publication irrespective of whether a fee for admission or sponsorship is charged. You also waive any right to inspect or approve any photo, video, or audio recording taken by Agile Serbia or the person or entity designated to do so by Agile Serbia.

You have been fully informed of your consent, waiver of liability, and release before participating/attending the event.

Privacy Policy

You are registering to Regional Scrum Gathering Belgrade 2024.

Agile Serbia, based in Belgrade, Serbia, will be responsible for data processing according to the following [Privacy Policy](#).

By registering, you agree that we may process your information in accordance with these terms and exchange data with the event location to provide you with the aforementioned services. In particular you consent to allow Scrum Alliance to store and process the personal information submitted above.

Limited Liability

Agile Serbia excludes to the maximum extent permitted by law any liability for loss, injury or damage to persons or property in or around the venue. Any liability on the part of Agile Serbia shall be limited to the value of the ticket fee.